

**It's all about  
trading.**

**Because that's what we do.**

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# Welcome to iFX Brokers



# Our values



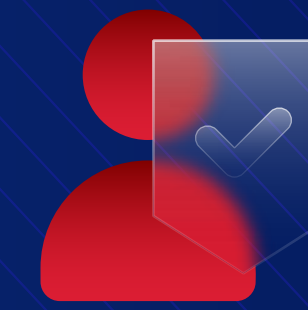
## COMMITMENT

We deliver on our promises. Committed to client satisfaction, we avoid conflict of interest.



## TRANSPARENCY

We take pride in being at the forefront of industry reform and driving transparency as a proof of the full alignment of interest between iFX and its clients.



## TRUST

We value and nurture long-term relationships of mutual trust and respect. Our open door policy ensures that you feel part of the iFX Family.

## Setting Sail with iFX Brokers

iFX Brokers is not just any ordinary online trading broker. We are a safe ship that merges traditional values with groundbreaking technology, providing a one-stop trading and investing experience for clients around the world.

With our headquarters located in the beautiful Jeffreys Bay, Eastern Cape, South Africa, we have an international business reach that extends far beyond our shores.

## We deliver on our promises

At iFX Brokers, we are committed to providing you with a safe and secure trading journey. With our experience, expertise, and dedication, we aim to chart a course for your success in the trading world. Committed to client satisfaction, we avoid conflict of interest. Everything we do revolves around your success.

We value relationships of mutual trust and respect. Our open-door policy ensures that you feel part of the iFX Family.



# Our team

Our team of experts dedicated to your success

## **DIRECTORS**

Our directors bring decades of practical experience and knowledge from senior positions in Institutional concerns. With their constant evaluation of the evolution and expansion of iFX Brokers, we ensure that we stay ahead of the curve.

## **ACCOUNT EXECUTIVES**

Our dedicated account executives are equipped with state-of-the-art automated systems, allowing them to focus on your needs. Whether you have concerns or questions regarding account funding, withdrawals, or getting the most out of your account, our A-team is here to assist.

## **SALES EXECUTIVES**

While a significant portion of our business comes from client referrals, our expert sales team provides a personal touch. They share detailed information with you, ensuring that you can make informed and confident decisions.





# Regulation

## A Beacon of Trust

As iFX Brokers sets sail in the realm of trading, its OTC (ODP) License shines brightly, distinguishing it from other competitors. This license serves as a beacon, symbolising the company's unwavering commitment to meet and exceed a stringent set of requirements. By holding this license, iFX Brokers demonstrates its dedication to maintaining authorisation and upholding the regulatory obligations outlined in the South African Act.

Operating under the watchful eye of the Financial Markets Act, 2012 and the FSCA (Financial Conduct Authority), iFX Brokers upholds transparency, responsibility and integrity in its distribution and market conduct. These regulations establish high standards that iFX Brokers consistently meets, providing traders with a trustworthy and reliable trading environment.





# Global Reach

## Welcoming Traders from Around the World

Based in the picturesque Jeffreys Bay, Eastern Cape, South Africa, we welcome traders from various countries to open trading accounts with us, as long as their countries of residence permit online trading with international brokers.

It's important to note that some of our features and products may not be available to traders from certain countries due to legal restrictions. We do not offer our services to residents of certain jurisdictions such as Afghanistan, Canada, Democratic People's Republic of Korea, EU Member States, Ghana, Iceland, Indonesia, Iran, Iraq, Liechtenstein, Libya, Norway, Mongolia, Myanmar, Nicaragua, Panama, Somalia, Syrian Arab Republic, UAE, Uganda, United Nations, United Kingdom, United States of America, United States Minor Outlying Island, Yemen, Zimbabwe.





# Security of Funds



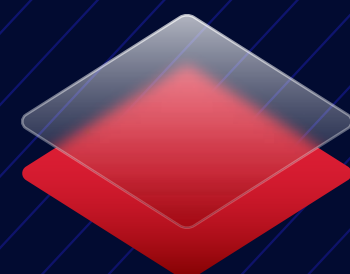


## FULLY REGULATED BY THE FSCA

iFX Brokers proudly stands out in the trading industry, distinguished by its coveted authorization as Over-the-Counter (OTC/ODP) Provider. The company's unwavering commitment to maintaining authorisation and complying with the regulatory obligations set forth by the South African Act sets it apart from its competitors.

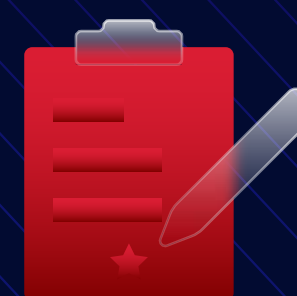
In this context, iFX Brokers can be metaphorically compared to a ship that is on a successful journey and that is inviting traders to embark from their ports of call to join the iFX family.

To retain its authorisation, iFX Brokers diligently adheres to a strict set of requirements. This includes meeting operational capital requirements and ensuring sufficient funds are in place in proportion to the risks associated with being a derivative provider. Moreover, iFX Brokers meticulously meets the fit and proper requirements, embodying the values of honesty, integrity and competency. The company consistently demonstrates its ability to fulfill the responsibilities imposed by the Act, just as a capable ship sails through choppy waters.



## SEGREGATED ACCOUNTS: PROTECTING YOUR CAPITAL

We understand the importance of keeping your funds separate from the company's assets. That's why all the funds you deposit with us are held in segregated bank accounts. These accounts are separate from the company's accounts and can only be used as trading collateral as intended. This provides an additional layer of protection for your capital.



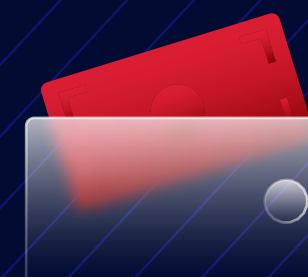
## FIDELITY INSURANCE: AN ADDITIONAL SAFETY NET

To further enhance the security of our clients' funds, we hold statutory required Professional Indemnity and Fidelity Insurance. This provides an extra layer of protection and peace of mind for our clients.



## NEGATIVE BALANCE PROTECTION: NAVIGATING STORMY WATERS

In the volatile world of trading, sudden market movements can sometimes lead to significant losses. However, at iFX Brokers™, we have implemented a negative balance protection policy to safeguard our clients. This ensures that if your account goes into a negative balance due to market movements, you will not lose more money than what you originally deposited.



## iFX WALLET: SMOOTH SAILING WITH SEAMLESS TRANSACTIONS

Our innovative iFX Wallet serves as your personal risk management tool. It gives you the flexibility to deposit and withdraw funds instantly with just a few clicks. The iFX Wallet works as a central account from which you can transfer funds to all your trading accounts. By keeping funds in your wallet, they are completely protected from any market movements that may occur in your trading accounts.



# Why choose iFX Brokers

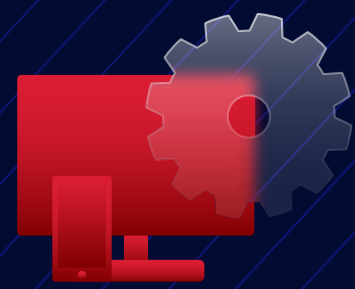


Looking for a trading broker can be like searching for a captain to steer your boat through stormy financial seas. However, with iFX Brokers, you can set sail with complete confidence, knowing that you're choosing a safe partner with a reputation of excellence, support, and innovation.



## CUSTOMER SUPPORT: GUIDING YOU THROUGH SMOOTH WATERS

As a client of iFX Brokers, you can trust in our strong commitment to providing support 18 hours a day by our dedicated account analysts. Like a reliable navigator who is always at hand to steer you in the right direction, you can rely on our team to guide you through any hurdles that arise. And now, with our new Support Ticket System, you can experience the future of customer support. Say goodbye to delays and missed opportunities, as this system ensures a better, more efficient support experience, keeping you on course to success.



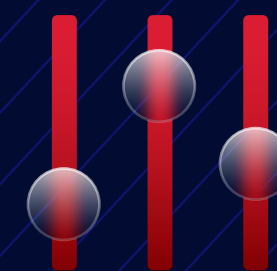
## STATE-OF-THE-ART TRADING: SMOOTH SAILING WITH MT4 & MT5

Our highly advanced MetaTrader 4 and MetaTrader 5 platforms provide a convenient and user-friendly trading experience. They are equipped with comprehensive analysis tools, multiple chart setups, and an array of features such as one-click executions, stop and limit orders, technical indicators, live analytics, and more.



## TAILORED ACCOUNT TYPES: FINDING THE PERFECT FIT FOR YOUR TRADING STYLE

At iFX Brokers, we understand that every trader is unique. Hence, our selection of trading accounts caters to all your trading needs. Each account type allows you to trade a variety of instruments, with flexible trade sizes. Practice your trading strategies with demo accounts that simulate the real trading environment.



## *myiFXBROKERS*: CAPTAINING YOUR TRADING JOURNEY

With *myiFXBrokers*, your trading dashboard, we allow you to take the helm, steering your trades with ease and confidence, much like a seasoned captain navigating a powerful ship. Within the interface of *myiFXBrokers*, you will find all the features you would expect from a leading broker, carefully crafted to be intuitive and user-friendly, guiding your trading adventure towards success.





## COMPETITIVE TRADING SOLUTIONS: SMOOTH SAILING

You can rely on us to maintain highly competitive trading solutions. We provide trade pricing from multiple banks and liquidity providers, and our Cybersonic trade execution is as low as 2.5 milliseconds, with 100% automated execution that eliminates broker intervention.



## INSTANT DEPOSITS AND FAST WITHDRAWALS KEEP YOUR JOURNEY GOING

Our fast and efficient payment options ensure that you can start trading almost instantly. Our clients can open accounts in the following base currencies: South African Rand (ZAR), United States Dollar (USD), British Pound Sterling (GBP), and Euro (EUR).



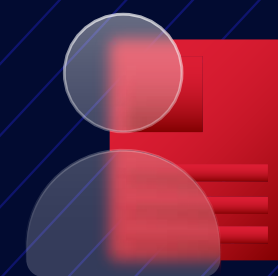
## SECURITY OF FUNDS: SAILING ON THE SAFE SHIP OF iFX BROKERS

As a trader, the safety of your funds is a top priority for us at iFX Brokers. That's why we employ strict compliance measures and safety procedures to ensure that your trading account funds are held securely. You can focus on trading and rest easy knowing that your funds are in safe hands at all times.



## myiFXMOBILE: TRADING AT YOUR FINGERTIPS

Our mobile app equips you with the tools to navigate your trading journey with confidence, all from the convenience of your mobile device. Whether it's making deposits, initiating withdrawals, opening new accounts, executing internal transfers, or reviewing your trade history, our user-friendly mobile app ensures that you can effortlessly stay connected to your account, even when you're on the move. No matter the conditions, we provide you with smooth and seamless access to manage your trades, empowering you to conquer the ever-changing tides of the financial markets.



## INSTANT ACCOUNT VERIFICATION: SMOOTH ONBOARDING

Our revolutionary Biometrics KYC verification system enables new clients to open their accounts in less than 15 minutes, from the comfort of their own homes. This convenience shows our commitment to providing a seamless onboarding experience while protecting your account from financial fraud and money laundering.



# Instant Deposits Fast Withdrawals 24/7

**ZERO DEPOSIT  
FEES**

**VARIETY OF FUNDING  
OPTIONS**



# Deposits: Making Funding Easy

We strive to make depositing funds into your account a simple and hassle-free process. We cover the transaction fees on all instant payment deposits, ensuring that you can fund your account without any additional charges. We offer a variety of deposit methods, including popular options like OZOW, PAYFAST, SKRILL, NETELLER, digital currencies like Bitcoin, Ethereum, and more.

DEPOSIT METHOD	CURRENCY	FEES	PROCESSING TIME
OZOW	ZAR	No Fee	Instant
PAYFAST	ZAR	No Fee	Instant
MASTER CARD (Supported by Payfast)	ZAR	No Fee	Instant
VISA (Supported by Payfast)	ZAR	No Fee	Instant
WIRE TRANSFER	ZAR	2.50%	24-48 business hours
SKRILL	USD / ZAR	No Fee	Instant
NETELLER	USD / ZAR	No Fee	Instant
DIGITAL CURRENCIES  (Bitcoin (BTC), Paxos Standard (PAX) Bitcoin Cash (BCH) Cardano (ADA) ZCash (ZEC) Ripple (XRP) Ethereum (ETH), Tether (USDT ERC20) TrueUSD (TUSD) Litecoin (LTC) Dash (DASH) USD Coin (USDC)	USD	No Fee	Instant

Note: In support of International Anti-Money Laundering regulations, we do not accept any third party payments. The iFX Account holder and Payment name must be fully aligned.



# Withdrawals: Swift and Seamless

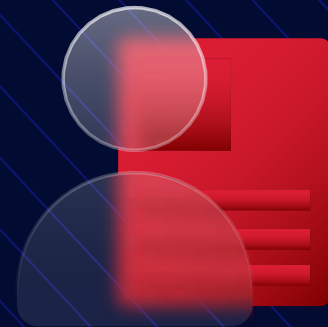
With iFX Brokers, you can enjoy fast withdrawals powered by our secure client area, *myiFXBrokers*. Simply log in to your *myiFXBrokers* account to initiate a withdrawal. Please note that funds can take up to 2 days to reach your bank account due to banking processes and regulations.

Due to third party regulations, funds will only be deposited in the bank account aligned with your iFX trading account. A joint bank account is acceptable, provided you are a mandated signatory.

**Withdrawals are  
processed in  
4 working hours**  
(Monday – Friday)



## How to Deposit?



Simply login to your secure Client Area



Instant payment options to get you trading faster



Select your preferred payment option to proceed

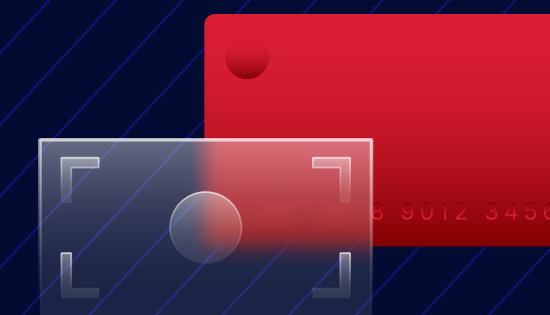
## How to Withdraw?



When you wish to undertake a withdrawal, simply login to your *myFXBrokers* (Secure client area)



Add your bank account detail for verification



On approval, you are ready to process your withdrawal



# Our Accounts

Navigate the Sea of Opportunities



# What we can offer to you?

At iFX Brokers, we understand that every trader has unique needs and strategies. That's why we offer a selection of accounts to cater to a wide range of requirements. Our account types include the iFX Standard, iFX Premium, iFX VIP, and iFX Islamic Accounts, as well as the iFX Raw Account.

In addition to our diverse account types, we also offer demo accounts. These accounts are specifically designed for practice purposes, allowing traders to familiarize themselves with our platforms and gain valuable market experience without risking real money. Demo accounts are particularly useful for novice traders who are still learning the ins and outs of the industry.

They provide a risk-free environment to test different trading strategies and explore the various functionalities of our platforms before diving into live trading.

	iFX STANDARD	iFX PREMIUM	iFX VIP	iFX ISLAMIC	iFX CENT	iFX RAW
Platform	MT4 & MT5	MT4 & MT5	MT4 & MT5	MT4 & MT5	MT5 ONLY	MT5 ONLY
Range of Markets	All Instruments	All Instruments	All Instruments	All Instruments	All Instruments	All Instruments
Minimum Deposit	USD10	USD250	USD1000	USD10	USD10	USD250
Bonus	Yes	No	No	Yes	Yes	No
Leverage	Up to 1:500	Up to 1:500	Up to 1:500	Up to 1:500	Up to 1:1000	09:20
Minimum Trade Size	0.01 lots	0.01 lots	0.01 lots	0.01 lots	0.01	0.01 lots
Spreads from	1.3 pips	1 pip	0.5 pips	1.3 pips	1.6 pips	0
Commission from	No commission & No hidden Costs	No commission & No hidden Costs	Yes - USD6	No commission & No hidden Costs	No commission & No hidden Costs	Yes USD6
Swap Fees	Yes	Yes	Yes	No <small>Forex and Commodities Only</small>	Yes	Yes
Margin Call	50	60	40	50	50	50%
Stop Out	30	20	10	30	30	20%
Account Base Currencies	ZAR USD GBP EUR	ZAR USD GBP EUR	ZAR USD GBP EUR	ZAR USD GBP EUR	USD	ZAR USD GBP EUR
Order Execution	Market Execution	Market Execution	Market Execution	Market Execution	Market Execution	Market Execution
Server Location	London	London	London	London	London	London
One-Click Trading	Yes	Yes	Yes	Yes	Yes	Yes
Suitable for	All trading strategies	All trading strategies	All trading strategies	All trading strategies	All trading strategies	All trading Strategies



# Our Trading platforms

Set sail towards your financial goals with  
iFX Brokers' dependable and trustworthy  
trading platforms



iFX Brokers offers traders access to both the MetaTrader 4 and MetaTrader 5 platforms, renowned for their advanced features and popularity. These platforms allow for convenient trading of multiple assets and offer a multilingual interface. With comprehensive analysis tools, customisable chart setups, one-click executions, stop and limit orders, technical indicators, live analytics, and more, traders have all the necessary tools at their disposal. Our platforms are available as desktop applications for Windows and as mobile apps for Android and iOS devices.

## METATRADER 4 (MT4)

MetaTrader 4 (MT4) is known for its enhanced charting functionality and advanced order management tools. It provides a user-friendly multilingual interface and allows for comprehensive market analysis. With MT4, you can easily set up multiple charts and access a wide range of technical indicators to make informed trading decisions.

Both platforms are designed to meet the needs of traders of all levels of experience. Whether you are a beginner or an advanced trader, our MetaTrader 4 and MetaTrader 5 platforms provide the tools and functionality you need for successful trading.

## METATRADER 5 (MT5)

MetaTrader 5 (MT5) is the successor to MT4 and takes trading to the next level. In addition to all the features of MT4, MT5 offers additional trading options, including the ability to trade futures and stocks. With MT5, you have access to an expanded range of financial instruments and can diversify your trading portfolio.





# Our Servers



Our servers are rivalled only by investment banks and major hedge funds. We use multi-tiered, best bid/offer aggregation technology to execute trades faster than the blink of an eye.

In an increasingly competitive and volatile global trading atmosphere, online trading systems and strategies are entirely reliant on their execution infrastructure. Making or losing money is no longer determined by minutes but milliseconds.

We are proud to be associated with Equinix, a NASDAQ listed concern, based in New York and London.

## Our instruments

iFX Brokers offers more than 200 instruments across a variety of asset classes. View the available instruments on our website [www.ifxbrokers.com](http://www.ifxbrokers.com)

## Our CFD markets

- FOREX
- CRYPTO
- INDICES
- COMMODITIES
- SHARES



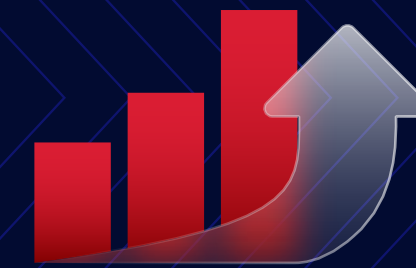
### Stability

99.9% MT4 Uptime



### Process Ability

150 Unique price feeds at speed



### Executed Trades

Up to 500 000 trades executed per msec



### Execution Speed

2.5 millisecond



# Fees and Charges



## Your Account will be subject to the following fees and charges for Transactions:

### ➤ SPREAD

As our client, the price we provide you with includes a spread - the difference between the Bid and Ask prices. This cost is essentially the cost of the trade, and you can find live spreads on the iFX MT4 & MT5 Trading Platforms.

### ➤ SWAP

Swap refers to the interest paid or received after holding a position overnight. This may result in a credit or debit to your account due to daily interest rates. The swap, also known as Rollover, can significantly impact your trade by adding extra costs or profits. On Mondays, Tuesdays, Thursdays, and Fridays, swap is charged once, while on Wednesdays, it is triple charged to provide for the weekend.

### ➤ DEPOSITS

Instant allocation deposits are free, but the Company charges a processing fee of 2.5% for Direct Deposits.

### ➤ COMMISSION

Similar to the spread, a commission is charged for every trade that is placed. This commission applies to specific types of trading accounts. Please refer to the available account types for more detailed specifications regarding commissions.

### ➤ WITHDRAWALS

The Company does not charge withdrawal fees. However, a 10% processing fee is charged in case of inactivity or the refunding of funds related to third-party payments.

### ➤ OTHER

Where your Account was introduced by an Introducing Brokers a portion of spread paid by you may be given to the Introducing Broker.



# Client Portal



#myiFXBrokers

## ACCOUNT MANAGEMENT

- Fast withdrawal process
- Variety of Funding Options
- Upload account documents
- Manage personal information
- Password Change
- Transferring funds between accounts
- Change leverage

## IFX WALLET

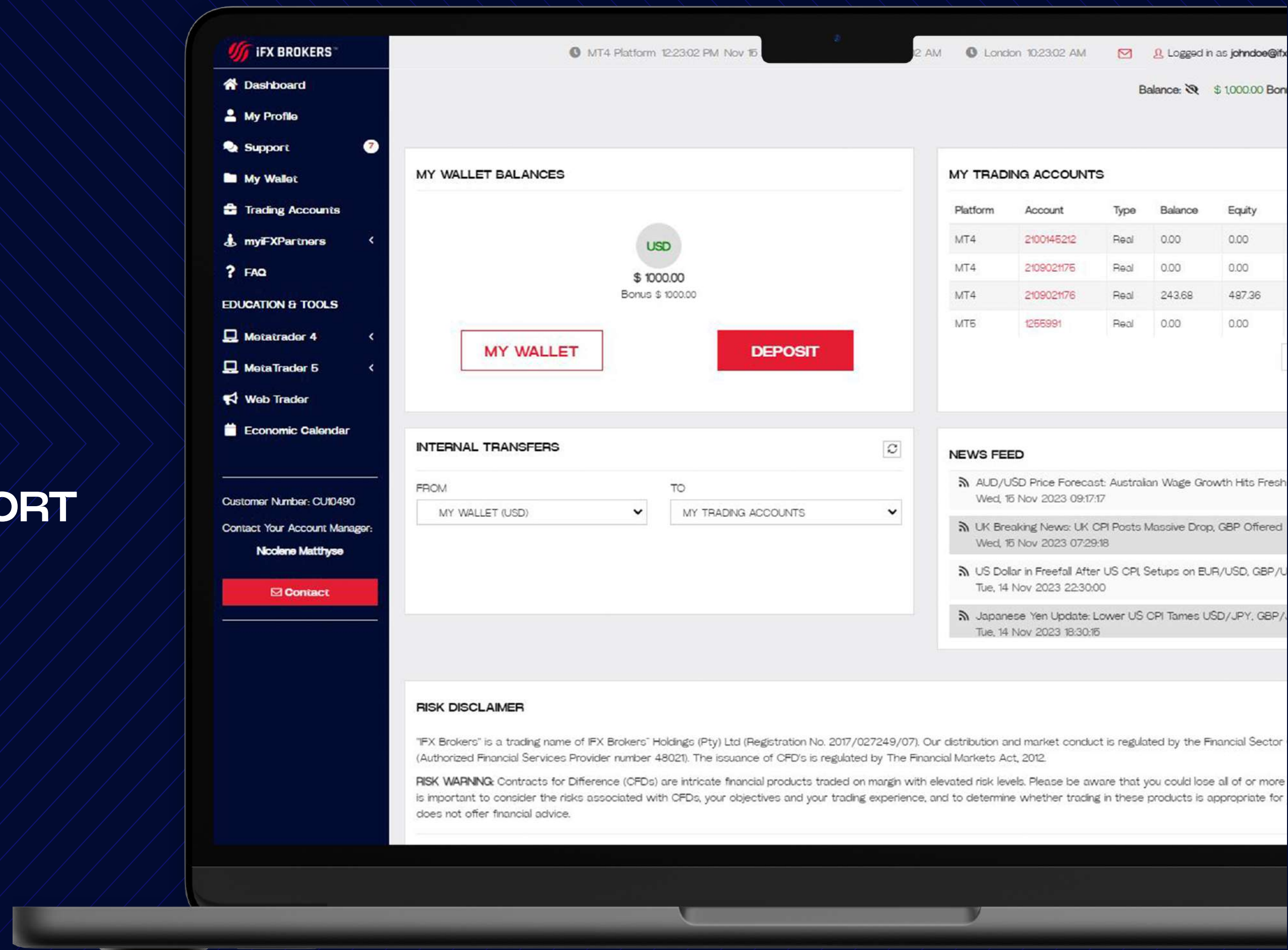
- Self-service account management & support when you need it most
- Central account from which you can transfer money to your trading accounts with a few simple clicks
- iFX Wallet funds protected from any open position in your trading account
- Real time transfer to and from trading accounts

## TRADING ACCOUNTS

- Account History
- Current positions, free & used margin
- Balance and Equity
- View your withdrawal and deposit history

## TRADING TOOLS AND SUPPORT

- Sophisticated ticket system for instant support
- Market Watch
- Economic Calendar
- Charting Tools
- Learn to Trade
- MT4 Webtrader
- MT5 Webtrader
- Downloads



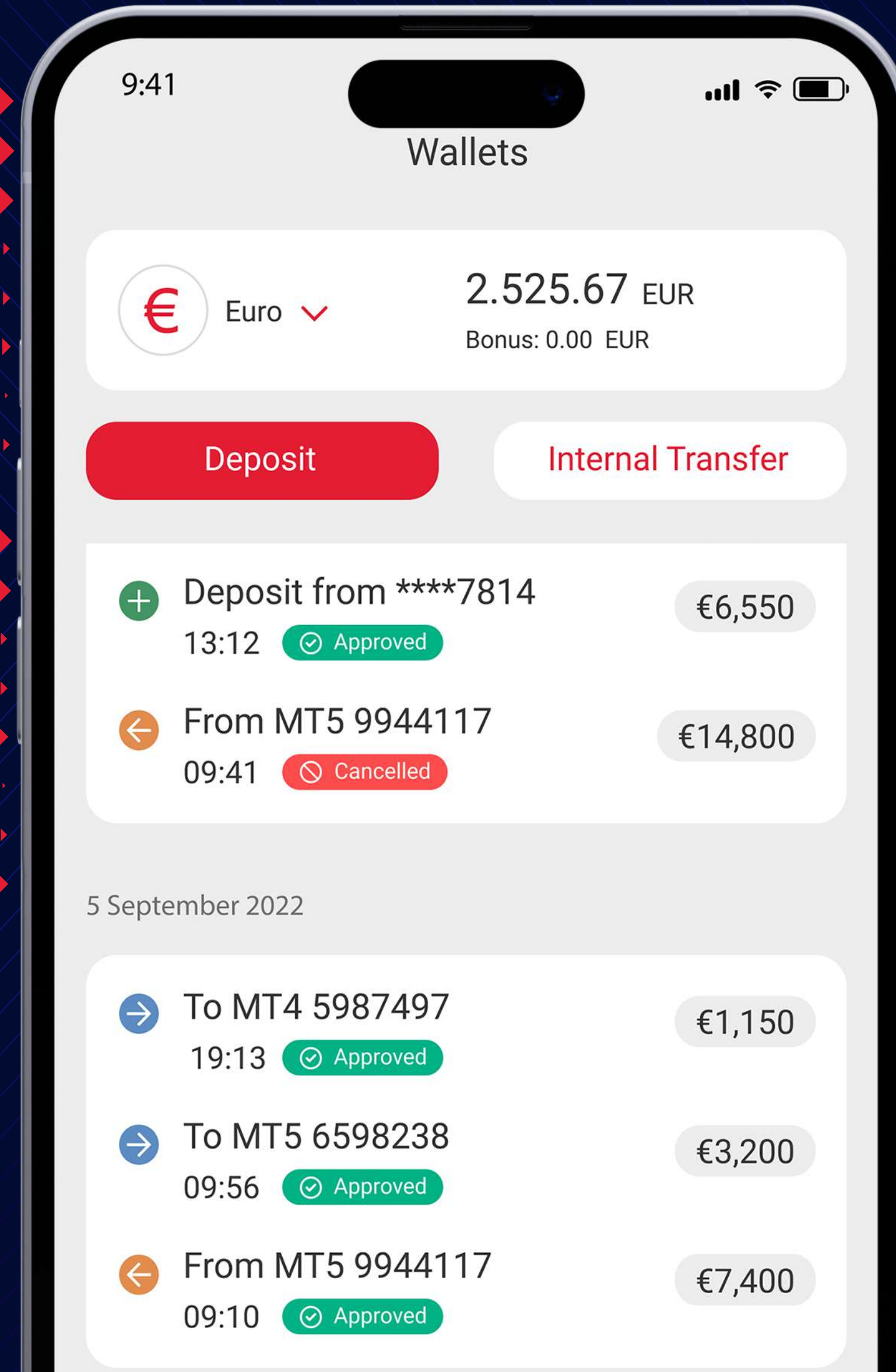


#myiFXMobile

# Trading at Your Fingertips

Our mobile app equips you with the tools to navigate your trading journey with confidence, all from the convenience of your mobile device. Whether it's making deposits, initiating withdrawals, opening new accounts, executing internal transfers, or reviewing your trade history, our user-friendly mobile app ensures that you can effortlessly stay connected to your account, even when you're on the move. No matter the conditions, we provide you with smooth and seamless access to manage your trades, empowering you to conquer the ever-changing tides of the financial markets.

- NAVIGATE WITH CONFIDENCE USING OUR MOBILE APP
- EASY DEPOSITS, WITHDRAWALS, AND ACCOUNT OPENING
- EFFORTLESSLY EXECUTE TRANSFERS AND REVIEW TRADE HISTORY
- STAY CONNECTED AND MANAGE TRADES FROM YOUR MOBILE DEVICE
- SMOOTH AND SEAMLESS TRADING EXPERIENCE ON THE GO
- CONQUER FINANCIAL MARKETS WITH OUR MOBILE APP





# Start Trading



# Start Trading in 3 Easy Steps!

## 1. OPEN AN iFX ACCOUNT

- Our application process is simple and secure, thanks to our online application form
- Once we've successfully completed the verification process, you'll receive an account number via email, confirming that your account is open
- Shortly after that, our account managers will contact you to answer any additional questions that you may have

## 2. FUND YOUR ACCOUNT

- Once your account is open, you'll need to deposit funds into it to start trading. Simply click the Deposit Now tab in your Trader's Room and you'll find a variety of ways to deposit
- We do not stipulate a minimum initial deposit, so you are welcome to start with any amount you are comfortable with
- For more information on how you can transfer funds in and out of your account, see our help and support section conveniently located in your *myiFXBrokers* trading room

## 3. START TRADING

- Now that you have an online trading account and have deposited funds, you can start trading
- Log in, choose the instrument you wish to trade, and open a position
- You can access live price feeds, streaming charts and news instantly and trade 24-hours a day
- For real time specifications on the instrument you wish to trade, select the Market Watch icon and navigate to Specification section



**Partner  
with Us**



### AN EXCELLENT IFX BACKED OPPORTUNITY

You don't need any specialised knowledge of forex, CFD's or any capital outlay. All you need is the desire and determination to create your own business. We will back you every step of the way through our solid business development experience. Simply introduce potential clients to iFX and claim generous referral fees. To ensure your success, you receive ample technical support, a range of tried and tested marketing tools to attract new clients, and attention-grabbing marketing material that meets your every need.

### LUCRATIVE EARNINGS

All our Partnership Tiers allow you to earn lucrative referral fees as an ongoing earning. Referral Fees are paid for every trade including zero-profit trades. At the end of a trading day a Partner's account is credited with the referral fees for the deals that were closed during the previous day.

### REWARDED ON YOUR EFFORTS

Being an iFX Partner mean you are rewarded for your efforts. Our sophisticated technology continuously monitors your account conduct and your clients' trading activities. A weighting factor is returned which determines your Payment Level. As your business grow, you are automatically upgraded to the next award level.

### THE IFX JOURNEY

A Prospective/New Partner start their iFX Journey as a Referrer. An individual who is hoping to make commissions as a partner, will need to be able to sell products, and it's not enough just to know everything about our products – you also need to believe in it, too. As you learn more about the Company and our services, your confidence, clientele and earnings can increase.

**Your commitment is the only thing that will stop you from getting to the top**





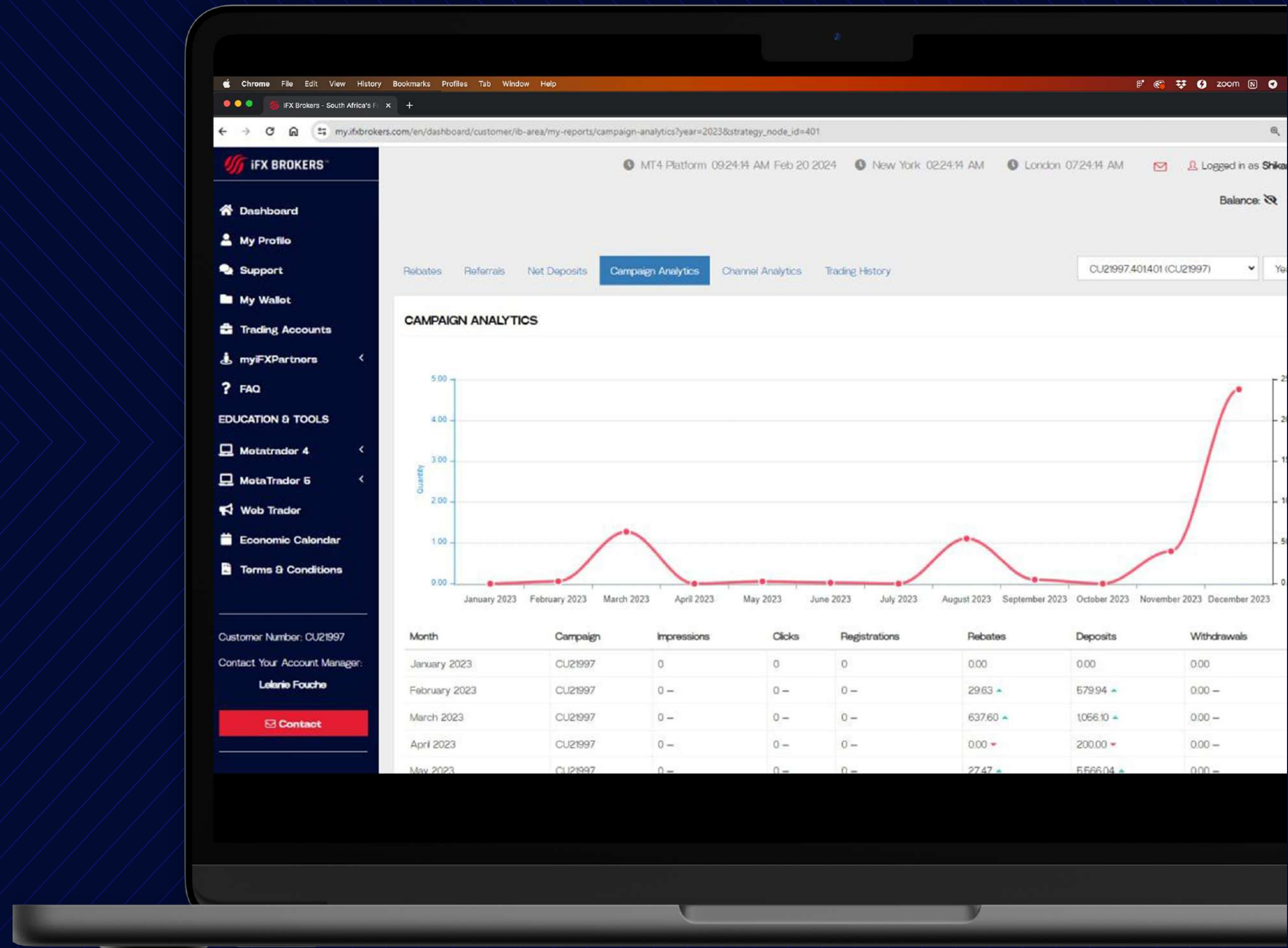
# The most powerful IB portal in the world

We take pride in being at the forefront of industry reform and setting industry standards. *myFXPartners*, our secure online IB Portal takes care of all your business needs

- ACCESS LIVE STATISTICS AND REPORTS
- REVIEW YOUR CONVERSION STATISTICS
- SETUP AND MANAGE MARKETING CAMPAIGNS
- KEEP TRACK OF YOUR EARNINGS AND MUCH MORE



Contact us at: [partners@ifxbrokers.com](mailto:partners@ifxbrokers.com) to discuss your individual business requirements.





# The Small Print



We operate in an environment of transparency and trust, so our small print is available to you at the click of a button. For your peace of mind, please download any applicable legal documents by visiting [www.ifxbrokers.com](http://www.ifxbrokers.com)

#### **ANTI-MONEY LAUNDERING STATEMENT**

Establish our commitment to anti-money laundering

#### **BEST EXECUTION POLICY**

Establish our Execution Standards

#### **CLIENT ACCEPTANCE POLICY**

Establish our criteria for accepting new clients

#### **CLIENT AGREEMENT**

Terms and conditions for account holders

#### **CLIENT IDENTIFICATION POLICY**

Establish our requirements to identify client

#### **COMPLAINT HANDLING PROCEDURE**

Establish how complaints are handled

#### **CONFLICT OF INTEREST POLICY**

Are you concerned about a conflict of interest?

#### **CLIENT FUNDING AND WITHDRAWAL POLICY**

Terms and conditions for client funding and withdrawals

#### **DEPOSIT BONUS PROMOTION**

Terms and Conditions for accepting a Deposit Bonus Promotion

#### **INTRODUCING BROKER AGREEMENT**

Terms and conditions for new Introducing Brokers

#### **PAIA POLICY**

Establish our commitment to the Promotion of Access to Information (PAIA)

#### **PRIVACY POLICY**

Are you concerned about the privacy of your personal data?

#### **RISK DISCLOSURE NOTICE**

A comprehensive discussion on the risk of trading CFDs

#### **STATUTORY DISCLOSURE**

Regulatory Disclosure to clients

#### **TREAT CLIENT FAIRLY POLICY**

Our commitment to highest standards of client service and fair outcomes



# Disclaimer

The information herein contained solely constitutes a marketing communication. It does not imply or suggest that it concerns investment advice or recommendations of any form, neither is it an offer of or entreaty for any financial transactions. Prior performance must not be considered an indicator of future performance.

You, and only you, can determine your personal investment objectives and current financial situation. iFX Brokers Holdings (Pty) Ltd makes no representation whatsoever and accordingly assumes no liability as concerns the accuracy of information disseminated. It further assumes no liability for any investment loss resulting from any investment based on a recommendation, prediction or other information provided by an employee of iFX Brokers Holdings (Pty) Ltd, an affiliated third party or any other associate.

The information supplied is not aligned with legal requirements endorsing the independence of investment research; furthermore, it is not subject to any prohibition on dealing ahead of the dissemination of investment research. Every opinion expressed is subject to change without prior notice, and opinions should be regarded as entirely those of the writer. These are not necessarily endorsed by iFX Brokers Holdings (Pty) Ltd. It is forbidden to reproduce or further disseminate the contents of this communication without the written prior consent of iFX Brokers Holdings (Pty) Ltd.

# Risk Warning

Contracts for Difference (CFDs/Derivatives) are intricate financial products traded on margin with elevated risk levels. Please be aware that you could lose all of or more than your invested capital.

It is important to consider the risks associated with CFDs, your objectives and your trading experience, and to determine whether trading in these products is appropriate for your financial situation. Please download our Risk Disclosure Notice and pursue independent advice if required. iFX does not offer financial advice.

# License

iFX Brokers Holdings (Pty) Ltd is an Issuer of CFDs and acts as counterparty to client transactions. Our distribution and market conduct is regulated by the Financial Sector Conduct Authority (Authorised Financial Services Provider number 48021). The issuance of CFDs is regulated by The Financial Markets Act, 2012. Our registered address is 79 Da Gama Road, Jeffreys Bay, 6330.



# Contact us

Want To Talk To A Real Person?  
Yes, we are real flesh-and-blood people!  
Call or email us and we'll get back to you as  
soon as is humanly possible

**+27 87 944 7273**



# Some useful contacts

## **CUSTOMER SUPPORT**

Trading and account specific enquiries:  
support@ifxbrokers.com

Or log a support ticket from secure client  
portal for prompt assistance

## **KYC DOCUMENTATION**

Submit your new account documentation  
docs@ifxbrokers.com

## **COMPLAINTS**

08:00-16:00 GMT(Monday-Friday)  
complaints@ifxbrokers.com

## **PARTNERS**

Introducing Brokers Support  
08:00-16:00 GMT (Monday-Friday)  
partners@ifxbrokers.com

## **PROOF OF PAYMENTS**

Manual allocations (Allow 24 business hours)  
08:00-16:00 GMT (Monday-Friday)  
pop@ifxbrokers.com

## **IFX Brokers Holdings (Pty) Ltd**

Reg No: 2017/027249/07  
Authorised Financial Services Provider number 48021  
Authorised OTC (Over-the-Counter) Derivative Provider  
79 Da Gama Road, Jeffreys Bay, South Africa

**LEI # 984500467FB5AC92C405**